

# Bendigo SmartStart Super<sup>®</sup>

## Insurance Reinstatement Application

Complete this form if you wish to apply to reinstate your cancelled insurance cover due to inactivity. Your application to reinstate your cover must be received by us within 60 days of your cover being cancelled. Cover will be reinstated from the date cover ceased and premiums will also be deducted from that date. If your application is received after 60 days you will need to reapply for cover and complete the Insurance Application and Personal Health Statement Form which is available from our website.

### Eligibility terms and conditions apply:

To be eligible to apply to reinstate your cover you must meet the following terms:

- You are a member of the Plan
- You are an Australian Resident
- For Death Only or Death and TPD cover you are aged between 15-69; and
- For Income Protection, you are aged between 15-64 and in Gainful employment for at least 15 hours per week.

In addition to the above terms you must also meet the following conditions:

- Your reinstatement request must be received within 60 days from when your cover ceased; and
- You have completed an 'Insurance opt-in election' in Step 2 below or you make a contribution into your account on or before this form is received.

### OR

- An employer contribution must be received into your account within 120 days of your Death Only or Death and TPD cover ceasing - this is required if your cover ceased due to there being insufficient funds in your account to pay the premiums due.

### Step 1 Personal details

Title											Surname										
Given name(s)																					
Member number (only complete if existing Member)																					
Current residential address																					
Town/Suburb											State			Postcode							
Home phone						Work phone															
Mobile																					
Email																					
Date of birth		/		/		Sex:	Male		Female												

### Step 2 Insurance opt-in election condition

#### Insurance opt-in election

We are required to cancel your insurance cover if your account has not received a contribution for a period of 16 continuous months. You can elect to retain your existing cover in your account if no contributions are received for a period of 16 continuous months.

I request that my insurance cover continue in the event that no contributions are received for a period of 16 continuous months. I understand that insurance premiums for the cover I have elected to maintain will continue being charged to my account and I can request to cancel my insurance at any time by ticking the following box.

### Step 3 Privacy statement

#### Sandhurst

Sandhurst collects, uses, and discloses your personal information (including health and sensitive information) on behalf of TAL Life Limited (TAL) ABN 70 050 109 450, AFSL 237848 so that TAL may assess, verify and process your application and any claim made. If the information requested is not provided, your application for insurance or any insurance claim may not be processed.

Sandhurst and its agents may collect or disclose information relating to you or your application or any claim you may make to TAL, financial advisers, reinsurers, superannuation trustees, past or present medical practitioners, health professionals, hospitals, government department(s) which retain health records or as part of Sandhurst's regulatory requirements, personal accountants, current or former employers, lawyers or claim investigators and other third party service providers.

Some of the organisations we disclose your personal information to may be located overseas. Where an organisation is located overseas we will either take reasonable steps to ensure that it complies with Australian privacy laws or we will seek your consent to the disclosure.

In most cases you can gain access to and seek correction of your personal information. Should you wish to do so, or if you have any queries about your information, please contact us on 1800 033 426.

If you have provided Sandhurst with information about another person, you undertake to advise them that:

- Sandhurst collects holds and uses the personal information for the purposes set out in this privacy statement
- their personal information may be disclosed to a third party

- they may access or correct any personal information held about them.

You should read Sandhurst's privacy policy which contains information about how you can gain access to and seek correction of your personal information, how you can complain about a breach of the privacy laws by Sandhurst and how Sandhurst will deal with a complaint. Sandhurst's privacy policy is available at [www.sandhursttrustees.com.au](http://www.sandhursttrustees.com.au) or by telephoning 1800 033 426.

## TAL

The way in which TAL collects, uses, discloses and secures your personal information is set out in their Privacy Policy which is available at [www.tal.com.au/Privacy-Policy](http://www.tal.com.au/Privacy-Policy) or free of charge on request. This document explains how you can gain access to and seek correction of your personal information and what to do if you have a privacy related complaint against TAL.

### Collection and use of personal information

TAL collects personal information, including your name, age, gender, contact details, health information, salary, and employment information so that TAL may assess and administer insurance related matters. In certain circumstances TAL may be required to collect personal information of a sensitive nature such as lifestyle and medical history information.

TAL may take steps to verify the information it collects; for example, a birth certificate provided as identification may be verified with records held by Births, Deaths and Marriages to protect against impersonation, or TAL may verify with an employer regarding remuneration information provided in a claim for income protection to ensure that it is accurate.

### Disclosure of personal information

TAL discloses relevant personal information to external organisations that help TAL provide services and may also disclose some of your personal information to other parties such as the following:

- Claims assessors and investigators, claims managers and reinsurers
- Medical practitioners (to verify or clarify, if necessary, any health information you may provide)
- For members of Bendigo SmartStart Super where TAL is the insurer, to Sandhurst, or administrator of the superannuation fund
- Any person acting on your behalf, including your financial advisor, solicitor, accountant, executor, administrator, trustee, guardian or attorney
- If required or authorised to do so, regulatory bodies and government agencies
- Other insurers that have, or have had, an arrangement without superannuation fund, or to which your insurance is transferred by your superannuation fund
- Other organisations to whom TAL outsources certain functions such as obtaining blood tests for underwriting purposes, rehabilitation providers, surveillance providers and forensic accountants

There are situations where TAL may also disclose your personal information in circumstances where it is

- Required by law (such as to the Australian Tax Office), and
- Authorised by law (eg under Court Orders or Statutory Notices)

### Access

Under current privacy legislation, you are generally entitled to access the personal information TAL holds about you. An access charge may apply, but not to the request itself. If you wish to access your personal information, TAL asks that you put this request in writing and send it to the following:

Bendigo Super

GPO Box 264

Melbourne VIC 3001

Email: [superannuation@bendigobank.com.au](mailto:superannuation@bendigobank.com.au)

### Changes to your personal information

TAL's goal is to ensure that the personal information it holds is complete, accurate and up to date. Please contact TAL via its Customer Care Centre, if there is any change to the details that you have previously provided to TAL, such as your postal or email address, telephone numbers, name or other contact details. Please also contact TAL if you believe that the information TAL has about you is not accurate, complete, or up to date.

### Additional Information and further questions

Information regarding privacy rights is available at the website of the Office of the Privacy Commissioner at [www.oaic.gov.au](http://www.oaic.gov.au)

If you have any questions or would like further information on the TAL privacy and information handling practices, please refer to the TAL Privacy Policy available at [www.tal.com.au/Privacy-Policy](http://www.tal.com.au/Privacy-Policy)

- I understand that if this application is accepted, my cover will be subject to the terms and conditions of the Bendigo Superannuation Plan insurance policy.

## Step 4 Declaration

- I acknowledge that I have read the current Bendigo SmartStart Super Product Disclosure Statement (PDS) and the current Bendigo SmartStart Super Insurance Guide.
- I acknowledge and agree that the information contained in the PDS is only a summary of the main terms and conditions of the insurance offered under the Plan and I agree that I can access the full terms and conditions governing the insurance arrangements by contacting Sandhurst's Client Services Team on 1800 033 426.
- I confirm I am eligible for reinstatement of insurance cover having met the conditions outlined on page 1 under the eligibility terms and conditions.

Full name of member

Signature of member  Date  /  /

**Please send completed forms to:**

Bendigo SmartStart Super  
GPO Box 264  
Melbourne VIC 3001

OR Email: [superannuation@bendigobank.com.au](mailto:superannuation@bendigobank.com.au)